



## PACK WALKING & PET CARE SERVICES AGREEMENT

This agreement is entered into by and between Jessica Gollnick, Owner of Bonehemian Wags, and \_\_\_\_\_, Client of Bonehemian Wags. The terms Client and Pet Owner are synonymous with the person contracting services for one or more domestic animals. Bonehemian Wags, Jessica Gollnick, Handler, and BoWags, are synonymous with the pet care company providing care for Client.

### SERVICES DESCRIPTION

Bonehemian Wags provides services to the Pet Owner/Client below including, but not limited to walking, transporting, boarding, feeding and caring for pets. This includes a specific regimen of training, playing, and leading as directed by BoWags staff within The BoWags Method.

### SAFETY

Safety is our number 1 priority with your animals. We take you trusting your animals to our care very seriously. BoWags has 20 years experience in the animal & husbandry fields to rely on. We hold degrees in animal behavior and equine science or we have a work history in the veterinary field that we bring to caring for your pets. The BoWags team is experienced in K9 first aid and are CPR certified. BoWags will use a muzzle on any dog that warrants it.

### INSURED & BONDED

For both you and your pet's safety, our company is both bonded and insured through the Pet Sitter's Associates. Your pets welfare always comes first and you can rely on the fact that your pet's welfare is insured while under our care.

### BOWAGS RULES OF COMMITMENT

Above client desires to engage Bonehemian Wags and its contracted pet handlers and dog walkers to provide pet care and agrees to the terms below:

- 1 day/week minimum commitment for Pack Walking Service
- Dogs are picked up and dropped off by BoWags for Pack Walking or Boarding — no client drop off. Pick up times vary depending on location and relative distance for other clients and therefore are adhered to and flexible. Typical Pack pick up is 8:00 - 10:00 am. Drop off is 1:30 - 3:30 pm.

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[www.BoWags.com](http://www.BoWags.com)  
office: (707) 835-6481

# Bonehemian Wags

- Any dog with cough or diarrhea will not participate in Pack Walk or be Boarded. Should a dog suffer from diarrhea, a negative Giardia test must be provided.
- BoWags will muzzle any dog that behaves in a way that warrants it.
- BoWags will use a bark deterring collar on any dog that is excessively barking.
- Client agrees that the pet handler provided by BoWags is employed through BoWags and is contracted to work only through BoWags and not directly through the individual Client listed above. Client agrees that all reservations for present and future sitting and dog walking must be made through BoWags and not the individual handler. Client is aware that the BoWags handler may give out his/her personal number to the Client. Client agrees to use this number only in the event of an emergency during which the handler/walker is already employed directly through Bo Wags for Client. Client agrees that this number shall not be used for any solicitation of future pet sitting or dog walking. Client is aware that should this contract be broken, legal fees and misuse-of-staff charges will apply.
- Client grants BoWags permission to photograph their dogs and use photos in owner communications, as well as BoWags marketing efforts.

## PAYMENT/CANCELLATION POLICY

All payment for boarding is due before Client's departure date. We accept credit cards and local checks. The Bonehemian Wags cancellation policy is as follows:

- Recurring Pack Walking Cancellation Policy: Regular monthly pack walk Clients agree to give two (2) weeks' notice should Client decide to discontinue regular ongoing dog walking service. If Client cannot or does not give two (2) weeks notice, Client agrees to compensate BoWags for what would have been the total for two (2) weeks of regular dog walking service. BoWags agrees that should Client discontinue service due to blatantly poor care/service from walker for any reason, then this two (2) week notice addendum will not be enforced by BoWags.
- Last-Minute Fee (LMF): Client agrees to pay a \$20 last-minute fee (LMF) to BoWags for reservations that must be setup with new handlers within less than 24 hours.
- Illness/Veterinary Care/Supplies: Pet Illness/Veterinary Care/Restocking supplies Client is aware and agrees to the medical costs of any fees should they arise from animal(s) being ill or otherwise needing veterinary care. Client agrees to pay BoWags the sum of \$20/per hour should the handler need to take the pet(s) to vet. If the handler needs to restock supplies that the Client agrees to provide but that are not provided at the time of the care (such as pet food or medication), Client agrees to pay BoWags the total cost of the supplies.

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- Extended Pet Care:  
Non-holiday time periods:
  - 3 or more days notice for cancellation prior to reservation: no charge
  - Less than 26 hours notice for cancellation: 50% of total
  - Pick up or drop off on a weekend day is \$15 additionalMajor national holidays and reservations that are longer than 7 days in length
  - \$15 up-charge per day
  - 15 or more days notice for cancellation prior to reservation: no fee
  - Less than 15 days: \$200 fee
- Early Return to Home or Late Departure from Home: Reservations are made to plan for handler availability for Client's reservation dates. Therefore, Clients returning home early or departing later than the reservation will be required to pay for the full reservation amount of time, regardless of whether Client returned home early or departed later than the prior reservation scheduled. No amount of money will be refunded to Client for early returns to home or late departures from home by Client after a reservation date has been agreed upon.

## TERMS

The terms of this contract apply to all pets owned by the Client, including any and all new pets that the Client obtains on or after the date that this contract was signed, at any and all locations the Client designates for service.

By signing below and/or e-mailing a written agreement to the terms of Bonehemian Wags, the Client agrees that he/she has read this agreement in its entirety and fully understands and accepts its terms and conditions.

I have read the above and by signing below, I agree to the conditions listed above:

Client Signature \_\_\_\_\_

Client Name \_\_\_\_\_ Date \_\_\_\_/\_\_\_\_/\_\_\_\_

\_\_\_\_\_  
Jessica Gollnick, Owner  
Bonehemian Wags

Date \_\_\_\_/\_\_\_\_/\_\_\_\_

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